

# General Information



- 1) Welcome to Ridge Haven! Enclosed you will find your keys, a trail guide, an accommodation survey, and an invoice, if applicable. Below is some important information about Ridge Haven:
  - Office hours are Monday through Friday, 9:00 AM - 5:30 PM.
  - After hours, Ridge Haven staff contact information is listed on the front of your packet. They can assist with any needs you may have.
  - The internet password is “ridgehaven”. Illegal downloads of copyrighted material will result in the termination of our internet service.
  
- 2) While you are here:
  1. If you need anything, please do not hesitate to call the numbers listed below:
    - Office (9AM – 5:30PM) 828-862-3916
    - Sam Hodge (Retreat Coordinator) 334-300-8817 (cell)
    - Grayson Smith (Program Coordinator) 828-490-7940 (cell)
    - Cameron Anderson (Director) 423-827-2042 (cell)
  2. Coffee makers and bags of coffee are available in the Lounges in Averett, Azalea Kitchen and Laurel Kitchen, please help yourself!
  3. The following Ridge Haven facilities are available for your use during your stay: hiking trails, pool, lake, recreation shelter, basketball courts, gaga pits, nine square in the air, pickleball courts, obstacle course, bouldering wall, ball fields and indoor gymnasium. Swimming is at “your own risk” as we do not provide lifeguards. Life Guards are available at an additional fee, if available. You MUST wear a life preserver in Morse Lake! All facilities are used on a “first-come-first-serve” basis apart from prescheduled group events. If you are interested in utilizing the climbing wall or the low ropes courses, these activities require staff supervision and must be arranged before your arrival due to the high risk involved and the needed staff requirement.
  4. Guests must wear one piece swimsuits. Guests who forget a one-piece swimsuit will need to wear a dark t-shirt while swimming.
  5. The Shepherds Hall Game Room is also available during your stay.
  6. Hiking should always be done in pairs or groups. Please notify a Ridge Haven staff member when you plan to leave on a hiking trip and take at least one Verizon cell phone and the above staff phone numbers. A Verizon phone can be checked out from the office for short hikes.
  7. Linens: If staying in a motel room where linens are provided, extra linens, towels, pool towels, irons, and blankets can be found in the cabinets in the Averett 80’s Lounge and in the Azalea Lounge. If exchanging towels, please leave soiled towels in the bin provided.

8. First Aid Kits can be found at the Office, Dining Hall, and Robeson Hall. For assistance after hours, please call the Retreat Coordinator and/or Director. The nearest hospital is Transylvania Regional Hospital located in Brevard. The hospital can be reached by dialing 828-884-9111. For emergencies, dial 911.
9. Laundry facilities may be available during your stay. Please contact the office to inquire.
10. Extra toiletries may be purchased at the Event Office/Book Store located in Robeson Hall and the Camp Store (The Haven) located in downstairs Shepherds.
11. Soda Machines are located at Shepherds Hall and Averett.

3) Check-out procedures:

- Check-out time is 10:00 AM. Let us know if you need a later check-out and we will do our best to accommodate you!
- Please leave room door unlocked and the room keys inside.

4) Directions:

- To Brevard: From the Ridge Haven entrance, turn right onto Frozen Creek Road. Travel 4.5 miles. Turn right at the stop sign onto Hwy 64 East. Follow Hwy 64 East to Brevard.
- To the Country Skillet (local restaurant): From the Ridge Haven entrance, turn right onto Frozen Creek Road. Travel about 4.5 miles. Turn right at the stop sign onto Hwy 64 East. Travel 1.5 miles and turn right onto US 178 South/Pickens Hwy (to Rosman). Travel 2 miles and the Country Skillet will be on your left.
- To Jarrett's IGA (local gas station and convenience store): From the Ridge Haven entrance, turn right onto Frozen Creek Road. Travel approximately 4.5 miles. Turn right at the stop sign onto Hwy 64 East. Travel 1.5 miles and turn right onto US 178 South/Pickens Hwy (to Rosman). Travel 0.5 miles and make a slight right onto Main Street. Travel 0.2 miles and Jarrett's will be on the left.
- To Cornerstone Presbyterian Church: From the Ridge Haven entrance, turn right onto Frozen Creek Road. Travel approximately 4.5 miles. Turn right at the stop sign onto Hwy 64 East. Travel 9.3 miles and turn left onto South Broad Street. Turn right onto Hwy 276 Southeast Main Street. Take a left onto Elm Bend Road and continue for 1 mile. Turn right onto Bert Lane Road. Cornerstone will be on the right.

We hope that you have enjoyed your stay. We would love to know how we're doing! Please take a moment to fill out the paper copy of the Accommodations survey in your packet or scan the QR code below. Your feedback is greatly appreciated and will help us provide the best possible experience for future guests.

Group survey:



Individual survey:



Thank you!

Please do not hesitate to call if you have any questions or comments!